

Moomoo Securities Australia Ltd.

Australian Financial Services Licensee (AFSL No. 224663)

Address: Level 17, 570 George Street Sydney NSW 2000 Suite 17.01

Contact us: support@au.moomoo.com

Account Termination Application

Before you get started

1. Ensure that all your current positions are fully liquidated.
2. Ensure that all your unclaimed rewards (or coupons, etc.) you are entitled to have been duly collected.
3. Ensure that your moomoo account balance is zero.
4. If you no longer wish to receive marketing messages or phone calls from us, please ensure that the marketing notifications are properly turned off in the App. You may click “Me tab -> Settings -> Notifications -> Text Messages & Emails” to opt-out.

Tell us about your moomoo account

Account Holder Information	
Moomoo ID	Full Legal Name
Tax File Number (Optional)	
Reason for cancellation	

Tell us how to deal with your remaining assets

Please note that you may be eligible for remaining assets if you have ever traded with us, which include, but are not limited to, commission fee refund, cash coupon rewards, dividend distribution, etc.**

- I/We waive the right to receive any remaining assets from moomoo AU following account closure.
- I/We hereby authorise Moomoo AU to use the bank account details I/We have provided. I/We hereby authorise Moomoo AU to make payment to my/our existing bank account on my profile to receive any remaining assets.
- Deposit to my nominated bank account***

My Nominated Bank Account
Name of Institution
BSB
Account Number

*It must be the same as the name you/your entity registered when you opened your moomoo trading account.

**Types of the remaining assets may vary depending on the actual reward and programs or investment activities entitled or conducted by each client while using their account.Application

***This bank account must be owned by you/your entity and must be in the same name as your moomoo account.

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Send us the application form via Email

1. Use your email address registered with your moomoo trading account, and send this form to support@au.moomoo.com
2. Please do not use any third-party email address that are not validated by moomoo.

Notes

1. **Cancel FinClear account:** Cancellation of your moomoo account will have the effect of cancelling your Chess-Sponsored FinClear account. You are not required to take any action during this account closing processes.
2. **Processing time:** To smoothly wrap up the account cancellation, please make sure that the above information has been filled out as required. We will process the account cancellation request within 1 to 5 business days of receiving your email.
3. **Confirmation of account closure:** Once your account is closed successfully, we will send an email notifying you of the status of the account closure. The email subject line will contain your moomoo ID, which you can use as proof of account cancellation.
4. **Re-Opening a moomoo account:** As per our company policy, if you close your current account, you will not be able to open another new trading account of the same type for the next six months from the date of account closure. (for example, if your individual account was successfully terminate on 1/01/2024, you will only be able to open a new individual account for the same person on or after 1/07/2024. However, you will still be able to open a moomoo entity account between 1/01/2024 and 31/07/2024.)